

Meeting Minutes

Meeting Information:	
Meeting Date & Time:	1/28/2016 10:00am - 11:00 am (Central)
Meeting Title:	Network Adequacy Meeting #3
Called by:	Zane Chrisman, Deputy Commissioner, Regulatory Health Link Division
Mode of meeting	In Person or Phone-in
Attendees	See attachment 1 (Online attendee names may have spelling errors and all names could not be captured)
Attachments* (Agenda, Handouts, PPTs, etc.):	PPT slide deck provided separately called "20160128_Data_Driven_NA_Regulation"

** Attachments can be submitted by copying and pasting in this document or by submitting as separate document.*

Agenda:

Meeting Notes
<ul style="list-style-type: none">• Tonmoy Dasgupta, IT Oversight & Management, AID called the meeting to order and welcomed participants.• Tonmoy Dasgupta, IT Oversight & Management, reviewed the architecture principles in light of Arkansas NA regulation effort requiring collaboration between multiple types of stakeholders and phased build over the years.• AID Reviewed Network Adequacy Phases; 3 total that encompass a year.<ul style="list-style-type: none">○ Phase 1 – Groundwork for Uniform Provider Type Definitions & Provider Descriptions○ Phase 2 – Annual Network Adequacy Data submission and regulatory review○ Phase 3 – Monitoring Network Adequacy• Phase 1 of the Network Adequacy regulation program should be completed by February, 2016 in sync with AID's release of the PY2017 Issuer Bulletin. That would enable issuers prepare and submit the NA statistics through SERFF for AID to review.• All issuers will be encouraged to inform Providers to review and update the NPI Registry for accuracy through the Issuer Bulletin expected to be released March 1, 2016. Increased accuracy of the NPI Registry will reduce the burden of Data Quality correction in Phase 1.• Industry should always submit their Phase 1 data to AID's secure ftp server using an updated data submission document, this can be found on AID's webpage. AID strongly recommends that the Industry adheres to the file names in the process document "PY2017 NA Review Process". The process document is located in a different webpage.• AID needs validation of "Actor" data, designated Network Adequacy SMEs would for any changes to the displayed list (Refer slide 9 & 10 of Powerpoint attachment) by January 29, 2016 communicate to compliance officer, Thomas Herndon at thomas.herndon@arkansas.gov. AID wants to have only one dialog for one network during Phase 1. AID has grouped all entities using essentially the same network into groups. This grouping is to the best of AID's knowledge and needs industry validation, followed by correction and/or completion if needed.

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- On the question of NPI Relationship data specifications, Bryan Meldrum promised an industry specification very soon. After reviewing the specification AID would require companies to submit this data, consolidate it per industry specifications and provide back to industry for use. This data would need to be ready for industry use by March 1, 2016.
- AID received Provider- Enrollee Ratios from one company. AID will take this data and discuss/research with the Department of Health. Ratio should be offered at a broader service area level rather than county, stated Bryan Meldrum of Ambetter.
- AID intends to publish consolidated NPI List by 2/3/2016, which will be sorted by Provider Type, NPI, and Taxonomy. If Industry sees shortcomings in this list, they can suggest corrections through a combination of adding or deleting rows, adding companies NAIC code and optionally the reason for add/remove. An edit would be effected by a pair of "Remove and Add" for any NPI. "The additions and deletions are only for Provider Type classifications not of new NPIs" reminded John Robinson. The NPI's should have all been provided in the NPI list as the first data submission by industry in Phase 1 and not be attempted in the later feedback stage. AID will then consolidate this feedback and provide back to Industry. Industry gets to vote on changes suggested by industry. If nothing is said on that provider type/NPI associated it is taken as you have agreed to it. If you object you will have to state such.
- All NA documents, including past meeting minutes and materials can be found on AID's webpage <http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy>

Important Dates

- **Submission of the NPI List from Industry: Friday January 29, 2016.**
- **AID – Publish NPI consolidated list to webpage: Wednesday February 3, 2016.**
- **Industry review/comment on Consolidated NPI List: Monday February 15, 2016.**

Next Meeting – Thursday February 4, 2016 @10 am web based only, topic **How industry would use AID's "Initial PY2017 Provider Type-NPI list" for feedback**

- Tonmoy Dasgupta, IT Oversight & Management, adjourned the meeting.

Attachment 1

Name	Organization	Attendance Mode
Chad Beard	United	Online
Brian Koller	Humana	Online
Craig		Online
Darcey Gartner	Coventry/AETNA	Online
George Gorman	Ambetter	Online
Geri McKeown		Online
Jamie Gilmore	Arkansas Health and Wellness	Online
Jennifer	United	Online
Julian Stephenson	American Specialty Health	Online
Christi M. Kittler	Blue Cross Blue Shield	Online
Bernard J. LaPine		Online
Gina Magee	Lincoln National Life Insurance	Online
Mark Johnson	QualChoice	Online
Mary K. Chmelka		Online
Katelin Munch	Cigna	Online
Frank B. Sewall	Blue Cross Blue Shield	Online
Elizabeth Simpson	Lincoln National Life Insurance	Online
Sue Gendreau		Online
Katherine Therrien	Coventry/AETNA	Online
Ragenea K Thompson	United	Online
Tim Gauger		Online
Lea Anna Tonkin	Cigna	Online
Tosapol Kongkran	Humana	Online
Jennifer VanDeHei		Online
Wendy Jeffries	Humana	Online
Karen Green	Prominence Health	In-person
Dan Stevens	Blue Cross Blue Shield	In-person
Ben Butler	Blue Cross Blue Shield	In-person
Carder Hawkins	Arkansas Insurance Department	In-person
Bryan Meldrum	Arkansas Health and Wellness	In-person
Joyce Morgan	Arkansas Insurance Department	In-person
Chantel Albritton	Arkansas Insurance Department	In-person
Thomas Herndon	Arkansas Insurance Department	In-person
John Robinson	Arkansas Insurance Department	In-person
Teresa White	Blue Cross Blue Shield	In-person
Tonmoy Dasgupta	Arkansas Insurance Department	In-person
Zane Chrisman	Arkansas Insurance Department	In-person